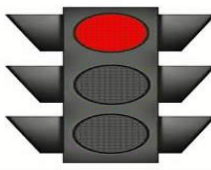
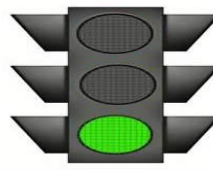


FIRE HIGH PRIORITY -PICKUP TO DISPATCH

Emergency Management Agency

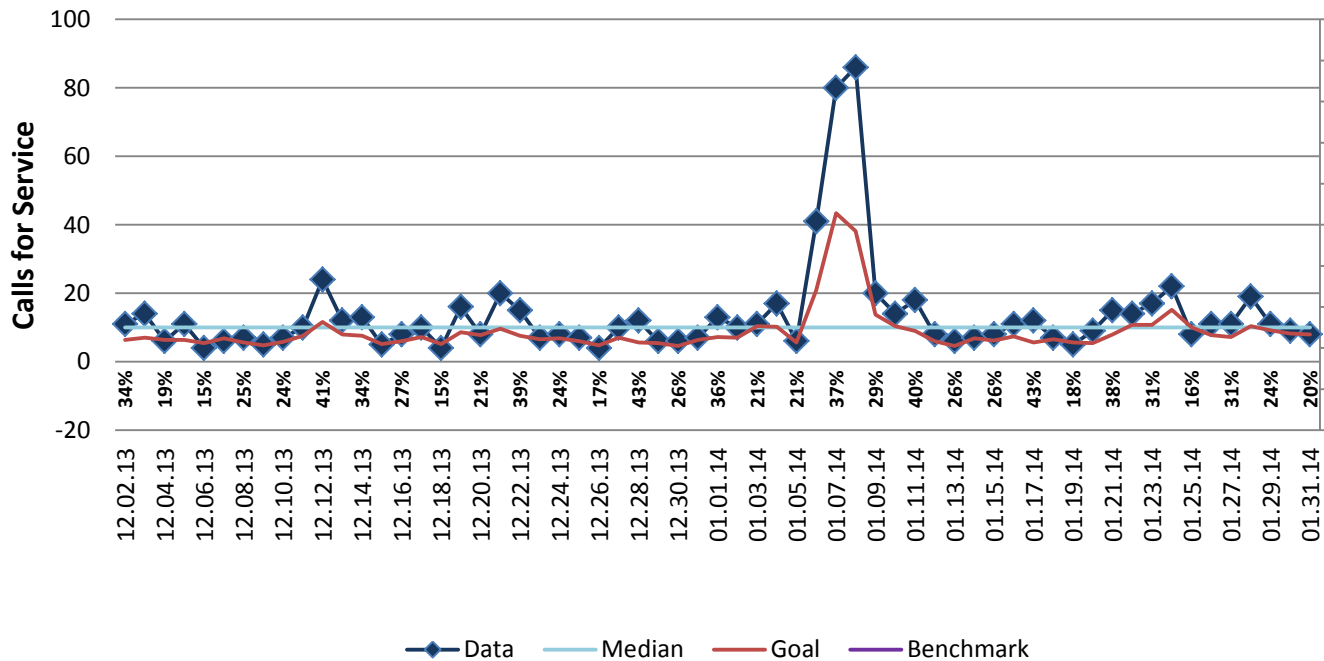
2/25/2014

Measurement method		Why measure?		What is our goal?	
The number of High Priority Calls that were not dispatched from 911 Dispatch to an LFD unit in 75 seconds		To help enable the most efficient and correct response possible to emergency calls		Dispatch 20% or less of High Priority calls for service outside of target time of 75 seconds	
How are we doing?					
01.01.14-01.31.14 1 Month Goal	01.01.14-01.31.14 1 Month Total		01.31.14 Goal	01.31.14 Actual	
336	534		8	8	
Calls for Service	Calls for Service		Calls for Service	Calls for Service	
			Performance Stoplight Key		
			Red Light = Off Goal		
			Yellow Light = Approaching Goal		
			Green Light = Meets Goal		
			No Lights = No Goal/No Data		

FIRE HIGH PRIORITY -PICKUP TO DISPATCH



Good



LOUISVILLE METRO
**OFFICE OF
PERFORMANCE
IMPROVEMENT**

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